

**Register of Education Programs and Partnerships
Council of Australian State Libraries**

March 2005

**Section A: School and Tertiary Education Sector Projects
Section B: Lifelong Learning Programs**

**Section B
Lifelong Learning Programs**

All States

1. Seniors Online Projects
2. Introductory Tours
3. Programs on Request

1. Seniors Online Projects

Target group: seniors

Purpose/description: Provision of training and support for seniors in use of the Internet, email and other online activities. Examples of specific state programs include:

- SLWA - to promote a range of activities for seniors during WA Seniors Week SLWA participates by providing a range of library related activities including 'How to Search the Internet' and tours of family history resources
- SLQ - developed a number of Internet training packages for seniors
- SLSA - provision of training and support for seniors in use of the Internet basics
- SLNSW – 'Researching on the Internet' promoted to over 55's
- ACTLIS – Seniors Internet Service, and Seniors Week programs

Partners: State libraries have all developed projects in consultation with relevant and varied community and commercial partners. SLWA's Consultant for Seniors Services liaises with the Office of Seniors' Interests; SLSA has developed and implemented programs on a cost recovery basis.

2. Introductory Tours

Target group: new users, visitors, tourists

Purpose/description: All CASL Libraries provide regular introductory tours of services, buildings and services. These are free and usually not booked in advance.

3. Programs on Request

Target group: Various, including community groups, interest groups, private and community colleges, etc.

Purpose/description: Wide range of programs provided on request, focusing on collections and services. Notice is generally required and fees may be charged.

State Library of Western Australia (SLWA)

1. Community Adult Literacy and English as a Second Language programs
2. Edith Cowan University's National Aboriginal and Torres Strait Islander Health Clearinghouse
3. NAIDOC Week Workshop on how to access state government records
4. Ngaanyatjarra Community College Library at Warburton

1. Community Adult Literacy and English as a Second Language programs

Target group: people of all ages who have poor literacy or English language skills

Purpose/description: SLWA supports adult literacy and ESL programs by providing appropriate resources to public libraries, advice to public librarians and library officers and provision of training programs on adult literacy and ESL for public library staff.

Partners: SLWA in partnership with the Adult Literacy Volunteer Scheme and Adult Migrant Education Services.

2. Edith Cowan University's National Aboriginal and Torres Strait Islander Health Clearinghouse <http://www.healthinfolnet.ecu.edu.au/>

Target group: tertiary students and others with an interest in indigenous health issues

Purpose/description: The Clearinghouse encourages wide dissemination and exchange of information and uses the world wide web to provide an exchange of resources to those interested in indigenous health. Although SLWA has not entered into a formal partnership, this is an informal arrangement based on an initiative of ECU. SLWA will assist with promotion of the site and alerting ECU to relevant ATSI organisations and other groups who can provide information and/or feedback.

4. NAIDOC Week Workshop: How to Access State Government Records for Aboriginal and Torres Strait Islanders

Target group: adult members of the Aboriginal and Torres Strait Islander community

Purpose/description: to raise awareness for Aboriginal clients of the resources of the State Records Office and how records can be accessed to assist with the compilation of family histories.

Partners: Noongar Land Council and SLWA

4. Ngaanyatjarra Community College Library at Warburton

Target group: the Aboriginal people of the Ngaanyatjarra lands and in particular the Warburton community

Purpose/description: to develop a public library service for the remote Warburton Aboriginal community which may be used as a model for other remote communities. The library offers resources in a variety of alternative formats and PC facilities with Internet access to the general community. The library is seen as a valuable community resource which supports the educational and training objectives of the Ngaanyatjarra College as well as the broader aims of improving literacy levels and access to information for all members of the community regardless of age or enrolment in formal courses.

Partners: The library is provided under the terms of an agreement with the Library Board of WA, the Ngaanyatjarra Council (Aboriginal Corporation) and the Shire of Ngaanyatjarraku.

National Library of Australia (NLA)

1. Getting Started Program
2. E-resource tutorials
3. Information sessions on Indigenous Resources
4. Information sessions for family historians/genealogists
5. Program of talks on aspects of the collections, exhibitions and new services
6. Adult Learners Week

1. Getting Started Program

Target group: adult learners

Purpose/description: to provide a basic understanding of the Library's catalogue and how it can be used to find resources at the National Library of Australia. Also provides a brief overview of the services offered at the National Library.

Partners: NLA and Adult Learning Australia

2. E-resource tutorials

Target group: all users of NLA (offered onsite only)

Purpose/description: A program of user education sessions aimed at marketing and promoting the use of electronic resources for research in the National Library. Also using the catalogue and Internet search engines. Resource material was developed, including exercises, to be distributed to participants.

3. Information sessions on indigenous resources

Target group: Aboriginal and Torres Strait Islander Link up officers

Purpose/description: to provide information on the resources at the National Library, specifically focused on indigenous resources.

Partners: NLA and AIATSIS

4. Information session for family historians / genealogists

Target group: broader community

Purpose/description: to provide beginning genealogists with information resources held at the National Library to support genealogical research.

Partners: NLA and HAGSOC ACT

5. Program of talks on aspects of the collections, exhibitions and new services

Target group: broader community

Purpose/description: to provide information on the National Library's services and collections.

ACT Library & Information Service (ACTLIS)

1. Digital Divide Program
2. Homework Help Centre

1. Digital Divide Program

Target: Social groups disadvantaged in some way eg age, disability, culture, finance.

Purpose/description: To provide access to and training for PCs and the Internet.

Partners: ACT Government, Canberra Institute of Technology

2. Homework Help Centre

Target: Primary and secondary students, families, schools.

Purpose/description: (Trial to be established in new Kippax Library opening August 2005)

Northern Territory Library & Information Service (NTLIS)

1. Indigenous Knowledge Centres
2. NTLIS Aboriginal Reference Group (ARG)

1. Indigenous Knowledge Centres

Target group: remote and Aboriginal communities

Purpose/description: Trials proposed for this year for the Tiwi Islands and Galiwinku (Elcho Island) to develop a model of service delivery that incorporates specific community

needs. Trial proposed to incorporate some or all of the following: a knowledge centre to foster community learning, a museum focused on sharing cultural and historical information in a multimedia context, a keeping place for the safekeeping of sacred objects and a training, research and literacy facility.

Partners: NTLIS in partnership with remote communities. Other Territory and Commonwealth government agencies will also be involved in the trial.

2. NTLIS Aboriginal Reference Group (ARG)

Target group: Aboriginal communities throughout the NT

Purpose/description: to advise NTLIS on directions for the enhancement and extension of public library services for Aboriginal communities in remote areas. The ARG comprises key community members and relevant government agencies who will provide long term advisory support and input into NTLIS policy direction and service delivery to Aboriginal communities.

Partners: NTLIS in consultation with Aboriginal communities and other key government agencies.

State Library of New South Wales (SLNSW)

1. BHP Billiton Skillsnet.NSW
2. Quick Start
3. Various research courses

1. BHP Billiton Skillsnet.NSW

Target group: residents of rural and remote communities in NSW

Purpose/description: to deliver Internet training with an information literacy focus to rural and remote communities via public libraries.

Partners: BHP Billiton, Rural Link, public libraries and other community agencies as determined at a local level.

2. Quick Start

Target group: family historians

Purpose/description: 30 minute sessions designed to introduce key family history resources, technology and services. Developed from client research findings.

3. Various research courses

Target group: broader community

Purpose/description: to assist community to better understand the research process, to develop and extend their research skills; to broaden community knowledge of the library and then assist with applying research findings as appropriate. SLNSW has developed and implemented programs on a cost recovery basis.

State Library of Queensland (SLQ)

1. BHP Billiton Skills.net Roadshow Queensland
2. Footprints before me
3. Internet Awareness Sessions
4. Lunchtime Talks
5. Multicultural Bridge
6. Online Databases
7. Young Writers' Award

1. BHP Billiton skills.net roadshow Queensland <http://bhpskillsnet.slq.qld.gov.au/>

Target group: people with no previous exposure to computers, school leavers, job seekers, young people and seniors

Purpose/description: This project is a strategic partnership between BHP and the State Library of Queensland to deliver free computer and Internet training to rural and regional Queensland. *BHP Billiton skills.net roadshow Queensland* is modelled on the Victorian BHP skills.net roadshow.

Partner : BHP Billiton

2. Footprints before me <http://www.slq.qld.gov.au/publib/footprints/>

Target group: Aboriginal and Torres Strait Islanders in regional areas

Purpose/description: This site aims to act as a gateway to important online resources for Indigenous people wanting to trace their family and community history. It provides entry to military records, protectors' reports, station records, archives, church records, etc.

3. Internet Awareness Sessions

Target group: broader community

Purpose/description: These free 2-hour sessions are designed to introduce people to the basics of the Internet. Also offered are Basic Library Skills Sessions explaining the online catalogue, CD-ROMs and finding articles.

4. Lunchtime talks

Target group: broader community

Purpose/description: Expert librarians invite users to free 1 or 2 hours sessions on learning how to access specialist photographic collections, discovering the hidden treasures of our unique arts collections and to Coffee Classics exploring classical music appreciation.

5. Multicultural Bridge Website <http://www.slq.qld.gov.au/bridge/>

Target group: Queenslanders who speak other languages and public librarians

Purpose/description: This site will provide to public libraries a multilingual interface to the vital information regarding the State Library and its services, its collections in over 55 languages, links to other multicultural sites, and worldwide sites of interest such as newspapers in other languages. It is modelled on and is linked to Victoria's [Open Road](#) site for public librarians.

6. Online databases

Target group: all Queensland public libraries and their users

Purpose/description: The State Library of Queensland have funded and provided access to selected online databases designed to answer the reference needs of all patrons either within their library or as remote access with their library card. As public librarians had input into the selection of databases for this subscription the demand for school assignment material favoured the inclusion of major Australian reference and periodical sources in addition to international ones.

7. Young Writers' Award

Target group: 18- 25 year olds throughout Queensland

Purpose/description: to encourage and reward young Queensland writers. This is a Library Board of Queensland award announced annually as part of the Brisbane Writers Festival.

State Library of South Australia (SLSA)

1. Summer School
2. Computer and Internet Training
3. Family History Training
4. Tours
5. Catherine Helen Spence Lecture Series
6. English Language Learning Improvement Service (ELLIS)
7. Born to Read
8. Zoom Short Films Festival
9. Big Book Club

1. Summer School

Target group: All community

Purpose/description: A range of computer and internet training, research skills training, tours, family history training, and school holiday activities. Offered during November to February.

Partners: media sponsors – The Advertiser, Channel Nine, ABC – 891 Adelaide.

2. Computer and Internet Training

Including: Eek it's a mouse
Internet introduction
Hello Hotmail beginners
Hello Hotmail users
Serious searching
Beyond serious searching
Searching electronic journals and newspapers
Career and Business research

Target group: All community

Purpose/description: To provide a range of learning opportunities for free or cost recovery in a range of computer and internet programs, throughout the year.

3. Family History Training

Including: Researching your family history
Caring for your family treasures
Meet the specialist day
Finding families in newspapers
Tracing your Scottish ancestors from afar
Pitfalls in Family History
Introduction to the family search website (free)
Useful websites for family history
Introductory tours of the Family History area (free)
Family History Forums
Tracing your Welsh ancestors from afar
Identifying and dating 19th century photographs
Tracing your English ancestors from afar
Tracing your Irish ancestors from afar
Introduction to Family History
Researching the maternal line

Target group: All community

Purpose/description: To provide a range of family history learning opportunities for free or cost recovery, throughout the year.

4. Tours

Including: White gloves treasures tours
White coat tours
Mortlock Wing exhibition tours
Treasures Wall tours
Friends of the Library tours
Specialised tours on demand

Target group: All community, education sector

Purpose/description: To provide free and fee-based tours of collections and services of the State Library of South Australia.

5. Catherine Helen Spence Lecture Series

Target group: All community

Purpose/description: Lecture series which highlights different aspects of Catherine Helen Spence's life and works.

6. English Language Learning Improvement Service (ELLIS)

Target group: English as a second language students, all community

Purpose/description: A service providing English conversation classes, volunteer tutors, collections and resources to help those with English as a second language, or those who want to improve English language learning and literacy.

Partners: SLSA Volunteers

7. Born to Read

Target group: Public Library staff

Purpose/description: A grant proposal has been submitted to the Local Government Association Research and Development program for \$23,000 to fund the development of a training program for library staff to work effectively with newborn to 3-year olds in libraries.

Partners: Local Government Association, Public Libraries SA

8. Sponsorship of Outstanding Screenplay Award for Zoom Short Films Festival

Target group: Film makers

Purpose/description: To meet SLSA KPI in support for artists and community partnerships and collaboration as well as increasing the knowledge of research and collection development opportunities at the State Library relating to film

Partner: Media Resource Centre

9. Big Book Club

Target group: All community

Purpose/description: A unique and exciting initiative encouraging South Australians to read together.

Partners: Arts SA, Australia Council, Public Libraries SA, media partners – The Advertiser and Channel 7.

State Library of Tasmania (SLTAS)

1. DISCOVER
2. Tasmanian Communities Online - Online Access Centres
3. Adult Literacy Taskforce
4. Family Literacy
5. Learning Centres
6. Tasmania's eHeritage
7. Babies Who Read Succeed

1. DISCOVER www.discover.tased.edu.au/forum/

Target group: school, college, library and open learning community

Purpose/description: website providing interactive education for the community including access to teaching and learning strategies, resources, images, events etc. Standards for the development of metadata repositories and digital resources banks.

Partners: Networking the Nation and the Office of Education

2. Tasmanian Communities Online – Online Access Centres

Target group: all community

Purpose/description: network of 64 Online Access Centres to provide people living in rural and regional Tasmania with access to computers and training in basic computing skills. Centres support an increasing range of lifelong learning opportunities.

Partners: TAFE and other providers

3. Adult Literacy Taskforce

Target group: Adult community

Purpose/description: Australia's first joint government task force on adult literacy, to develop and implement an MOU to direct initiatives to improve adult literacy.

Partners: State and Federal Governments

4. Family Literacy

Target group: Families

Purpose/description: Literacy Education for Adults and Families (LEAF) program to encourage partnerships between education providers and families to strengthen literacy. Guidelines to be developed.

Partner: Dept of Education

5. Learning Centres

Target group: All community

Purpose/description: Huon LINC (Learning and Information Network Centre) will be the first of this new model of service delivery integrating library, education and training services, Online Access Centre, Service Tasmania, Centrelink, Business Enterprise Centre. To be constructed in the next 12 months.

6. Tasmania's eHeritage, www.statelibrary.tas.gov.au/eheritage

Target group: Open Learning Community, all community

Purpose/description: Project to assist local history organisations to secure vulnerable heritage materials by accelerating use of technology and innovation. Networked catalogue of over 100,000 significant documentary heritage materials held in local collections.

Partners: 30 small local history and heritage organisations, Networking the Nation.

7. Babies Who Read Succeed

Target group: Young children

Purpose/description: Baby Book Packs and Picture Book Lists available for loan from any public library. TV advertising to be produced by Dept of Education to promote literacy and will feature these resources.

Partners: Dept of Education, Child Care Centres

State Library of Victoria (SLV)

1. Getting Started
2. Internet Training
3. Database Training
4. Using the Collections
5. Heritage and Exhibition Tours

1. Getting Started

Including: Getting Started: New User's guide to the Library
Getting Started: Using the Catalogue
Getting Started: For the job seeker
Getting Started: For business start-up research
Genealogy Centre Orientation

Target group: New users

Purpose/description: Practical sessions to introduce new users to State Library services and collections. Free and presented regularly.

2. Internet Training

Including: Welcome to the Net
Find it on the Net
Introduction to Email

Introduction to My Connected Community (mc2)
Creating an Online Community of Interest (mc2)
Accessible web design

Target group: All community

Purpose/description: Small group training for beginners through to advanced users provided regularly by VICNET.

3. Database Training

Including: Fundamentals of Database Searching
Significant Global Databases
Significant Australian Databases
Significant Australian Business Databases: Smartbix

Target group: All community

Purpose/description: Hands on sessions covering content, search strategies, and tips for successful searching. Free and presented regularly.

4. Using the Collections

Including: Where can I find this journal article?
Introduction to the Newspaper collection
Finding Industry Information
Finding Company Information
Finding Statistical Information

Target group: All community

Purpose/description: Practical sessions on research skills and using State Library collections. Free and presented regularly.

5. Heritage and Exhibition Tours

Target group: All community

Purpose/description: Regular small group tours of the State Library focusing on heritage reading rooms, Cowen Gallery and temporary exhibitions. Led by volunteer tour guide.

Partners: SLV Volunteers